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Quality manager

Despre mine

Sports (running, football, judo), Reading, Foreign languages

Experiența profesională

Project Supplier Quality Assurance Engineer · Motherson Group (SMP) · Венгрия

Februarie 2022 - Prezent · 2 ani 10 luni

- Active implementation of the SMP maturity milestone system together with project purchasing.
- Active checking of the implementation quality at the supplier's side.
- Execution of advanced quality planning for purchased parts including status reporting.
- Evaluation and release of documents for process and product release (PPAP / initial sampling).
- Appropriate use of modern quality assurance tools, support, and critical monitoring of the problem handling process at the supplier side.
- Support of suppliers / purchased parts: Creation and monitoring of QSV's Implementation of product test runs Supplier visits in connection with sampling.

Customer Service Engineer · Fujikura Automotive Europe - Chisinau

Iunie 2018 - Ianuarie 2022 · 3 ani 8 luni

- Troubleshoot, identify, and resolve problems with electronic equipment, software, working methods, etc. which can be a potential root cause of the issue. (handling customer complaints)
- Analyze non-conforming products. Recommend technical and product solutions to customers and internal teams.
 - Work directly with customers to answer technical and product questions, including during sales meetings.
 - Analyze trends in issues and products while tracking resolutions, product failures, and need for customer support.
 - Transform customer issues into improvements for products and information for customers.
 - Lead cross-functional teams through the 8D process to identify the root cause of failures.

- 👤 31 ani
- ♂ Masculin
- 📍 Chișinău

Preferințe

- Full-time

Limbi

- **Română** · Comunicare
- **Rusă** · Fluent
- **Engleză** · Fluent
- **Turcă** · Comunicare
- **Germană** · Elementar

Permis de conducere

Categoria: A, B, C

- Creating 8D reports: solving problems from the process and eliminating them in the future.
- Create action plans according to customer claims.
- Creating KPI reports according to customer complaints.
- Communication with foreign managers and clients (VW, Audi, Skoda etc.)

Quality Engineer · Fujikura Automotive Europe - Chisinau

Iunie 2018 - Ianuarie 2022 · 3 ani 8 luni

- Controlling performance of all assembly teams.
- Preparing reports, collecting, analyzing, and summarizing data.
- Checking daily KPIs and communication with assembly line personnel.
- Coaching and managing QA/QC auditors and production line personnel in production practices and quality evaluation.
- Use the "Lesson Learn" methodology for improving quality of product.
- Knowledge of interpreting engineering drawing, reading 3D models of wires harnesses, and creating inspection methods according to customer technical specifications.
- Implementing methods to inspect, test, and evaluate products and production equipment.
- Generate a specific plan for improving the business with external suppliers and customers.
- Ensuring that products adhere to quality standards.
- Tracking products through the manufacturing process to guarantee that each part of the process is correct.
- Performing detailed and recorded inspections of final products, so the products are up to industry and company standards.
- Eliminating products that are not up to standards and finding the reasons for product problems. Analyze non-conforming products.
- Working according to deadlines, in order to deliver products just in time.

Quality Systems Specialist · Fujikura Automotive Europe - Chisinau

Iulie 2019 - Octombrie 2021 · 2 ani 4 luni

- Focusing on the maintenance of the Quality Management System (QMS) to ensure compliance with regulatory, quality, company policies, and manufacturing requirements.
- Create action plans according to the weak points of the company.
- Familiar with ISO Quality Standards (ISO 9001 and IATF16949).
- Participated in 4 IATF certifications.

Studii: Superioare

Near East University

Absolvit în: 2018

Facultatea: Faculty of Economics and Administrative Science

Specialitatea: Master's degree in Marketing Management

Near East University

Absolvit în: 2016

Facultatea: Faculty of Economics and Administrative Science

Specialitatea: Bachelor of Science in Banking & Finance

Cursuri, training-uri**Intership**

Absolvit în 2015

Organizator: FinComBank S.A.