



**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

# Support Engineer

## Experiența profesională

**Support Application Engineer** · Planet Group International · Chișinău

*August 2022 - Prezent · 2 ani 4 luni*

Documentum System Administration and User Support for D2, XCP and EPFM Based System;

Managing Documentum Architecture; Troubleshooting issues (functional and operational issues);

Client communication;

New Functionalities analysis and implementation management; Identifying platform bugs and managing the fix process with EMC via Service Requests;

Deployments and post-deployment activities

Performance monitoring and performance improvements strategies

Development of xCP application for implementing and automating the content management process within the company. Support critical business functions through the development, implementation, and maintenance of the system. Contribute software development expertise for projects and ensure that specifications are met.

**Teacher** · Impact A&C · Chișinău

*August 2021 - Aprilie 2023 · 1 an 9 luni*

Teaching children of different ages

## Domeniul dorit

- IT, Tech

## Studii: Superioare

### ASEM

*Absolvit în: 2023*

Facultatea: TISE

Specialitatea: Tehnologii Informaționale

- 👤 23 ani
- ♂ Masculin
- 📍 Chișinău

## Preferințe

- Full-time

## Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Mediu