- 31 ani
- Feminin
- Drochia
- **10 000 MDL**

Preferințe

- Full-time

Limbi

- **Română** · Fluent
- **Rusă** · Fluent
- **Engleză** · Elementar

Permis de conducere

Categoria: B

QA Manual Tester

Despre mine

I am a patient, calm person, which allows me to build friendly relationships with my colleagues. I am interested in working in the IT field, especially as a manual tester. I am in continuous professional development, I am a member of the Utest community where I passed the Academy and participated in paid testing cycles. I am ready to apply my skills to perform daily tasks effectively to contribute to the increase of the company's profit.

Experiența profesională

Tester freelance · Utest

Noiembrie 2023 - Prezent · 1 an 1 lună

- To start testing, it is necessary to study the software documentation, which includes: testing methods, deadlines, reporting rules,
etc.
- I performed exploratory testing, internationalization, functional testing to identify critical errors of the tested software;
- After the tests, I identified and reported them by creating a bug report;
- To perform the tests, it was sometimes necessary to download, install and configure additional software;

Credit Ecpert · Microivest

Septembrie 2018 - Mai 2019 · 8 luni

- Collected data and performed trend and variance analysis to mitigate risk arising from bad debt;
- Contacted clients about verifying account information and updated services, answered questions and resolved concerns to uphold
exceptional customer service standards and promote brand loyalty;
- Supported business growth through prudent assessment of potential client's creditworthiness and financial stability;
- Reduced past due balances and bad debt by coordinating collection efforts with customer service, sales and billing departments;
- Investigated and evaluated customers for creditworthiness and potential risk factors;

- Obtained and interpreted financial statements to assist in credit limit reviews;
- Developed effective relationships with customers, which helped improve overall payment processes;
- Improved cash flow with diligent follow-up on overdue accounts and effective negotiation strategies;
- Interviewed credit applicants by telephone or in person to obtain personal and financial data needed to complete credit report;
- Conducted regular portfolio reviews to monitor performance trends and identify areas requiring proactive intervention;
- Collaborated with management to evaluate credit strategies and develop improvements;
- Analyzed applicants' financial status and credit and property evaluations to determine loan feasibility.

Studii: Superioare

Technical University of Moldova
Absolvit în: 2016
Facultatea: Faculty of Computing, Informatics and Microelectronics
Specialitatea: Information Technologies

Cursuri, training-uri

Testing from scratch.Web, Mobile, Postman, Jmeter
Absolvit în 2024
Organizator: Udemy