



- 🔗 28 ani
- **Q** Feminin
- O Chisinău

Preferințe

• Full-time

Limbi

- Română · Fluent
- Rusă · Fluent
- Engleză · Fluent

Permis de conducere

Categoria: B Cu automobil personal Datele de contact sunt contra cost. Detalii aici: https://www.rabota.md/ro/prices/cv

Accounting Manager

Experiența profesională

ACCOUNTING MANAGER · DATA DRIVE

Ianuarie 2020 - Prezent · 4 ani 11 Iuni

- Increased client satisfaction by building strong relationships and addressing their needs promptly.

- Maintained high client retention rate by providing exceptional customer service and anticipating client needs.

- Addressed problems with accounting, billing, and service delivery to maintain and enhance client satisfaction.

- Understanding the trucking and transportation industry, including key players, market trends and regulatory requirements.

- Freight Billing: Generating invoices for freight services provided to clients. This includes calculating charges based on distance, weight, fuel surcharges, and other factors.

- Accounts Receivable: Tracking payments from customers, managing outstanding invoices, and ensuring timely collections.

- Driver Payroll: Calculating and processing driver wages, which can include base pay, overtime, bonuses.
- Maintain detailed financial records, including income, expenses and assets for the trucking company.
- Process invoices from vendors, clients, accurately and in a timely manner.

- Monitor and control expenses related to fuel and other operational costs.

- Calculate and process payroll for truck drivers and other employees, ensuring accurate and timely payments.

- Generate financial reports, such as profit and loss statements, balance sheet, reports with discounts.

- Strong analytical and problem solving for financial analysis and decision-making.

- Respond to customer inquiries via phone, email, or chat in a prompt and courteous manner.

- Investigate and resolve fuel-related issues, such as incorrect charges, fuel card problems.

- Assist customers with account setup, fuel card activation and account maintenance.

- Provide technical support for fuel card systems, online portals and mobile apps.

- Handle transactions related to fuel payments, refunds and credits.

- Share information about fuel prices, availability and promotions with customers.

- Collaborate with internal teams, such as sales, operations and billing, to ensure seamless customer support.

- Strong sales skills to attract and retain trucking clients, as well as negotiation skills to secure favorable deals and contracts.

Studii: Superioare

DIMITRE CANTEMIR

Absolvit în: 2019 Facultatea: LIMBI SI LITERATURI Specialitatea: LIMBA SI LITERARURA ROMANA SI ENGLEZA